

4-30-08

Dear Mr Clayton Kallman,

I wanted to write to you a glowing report on one of your property managers. Nancy Babb went above and beyond for me and my rental situation. I was ready to sublease a studio apartment with looking glass from May - July 31<sup>st</sup>. Everything was paid up front and signed. A few days later the property owner informed Nancy that they wanted the place vacated for demolition by May 31<sup>st</sup> instead. Nancy, not only was very kind when speaking to me, she also went out of her way to search for another place for me in the same price range, even though it was not one of her own properties. I have rented from several places around town, and I have never received the sort of thoughtful & outstanding service that I received from Nancy. When I can afford a nicer place, rest assured that Nancy will be the first person I call. She was a real asset to me, and most definitely a big one for your company.

Sincerely,  
 Marcus  
 1357